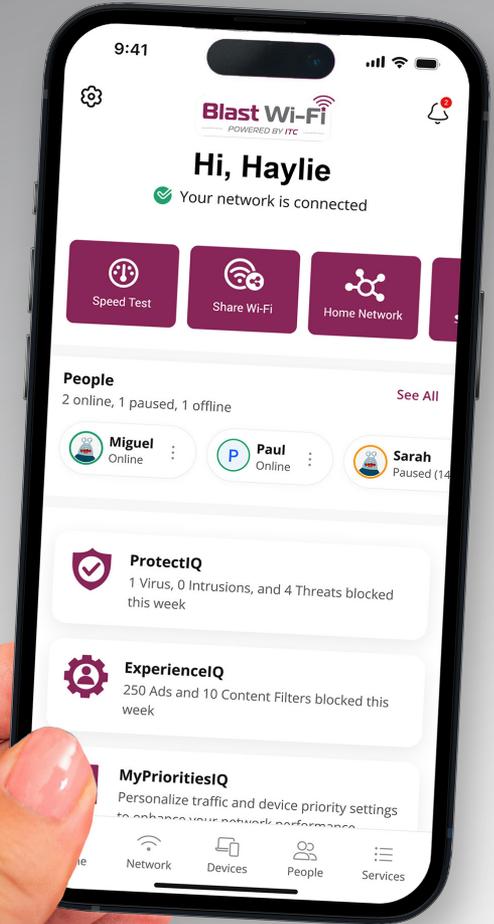


Blast Wi-Fi

POWERED BY ITC

*Wi-Fi Control
For The Way
You Live*





Blast Wi-Fi Powered by ITC gives you easy access to a snapshot view of your home or small business network. Through the app you can view all the connected devices on your network, set up parental controls or a guest network, change your SSID and password and more. **Blast Wi-Fi puts you in charge!**

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App Set-Up

Step 1: Download the Blast Wi-Fi App

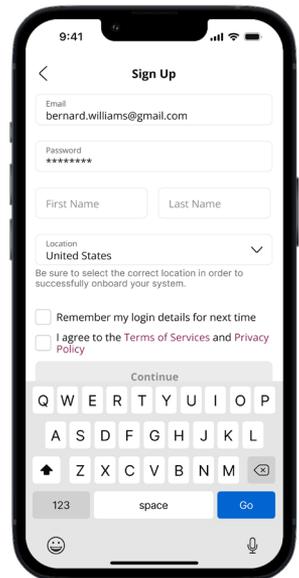
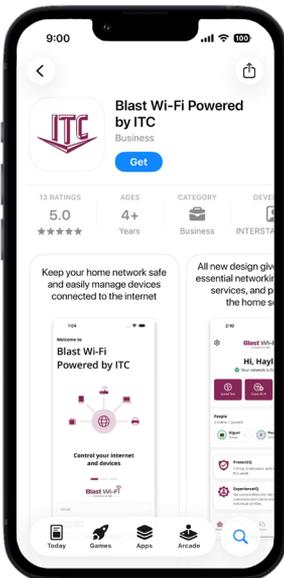
To begin, download the Blast Wi-Fi Powered by ITC App from the Apple App Store or the Google Play Store and install onto your phone or tablet.

Step 2: Launch & Get Started

Open the app, enter your email address and tap “Continue”. The app will then automatically redirect you to sign in if you already have an account, or to create one if you don’t.

Step 3: Enter Basic Personal Info

Enter your first name, last name, email, and password. The password you enter here will be the password you use to log in to the app. Then review and accept the terms and conditions.



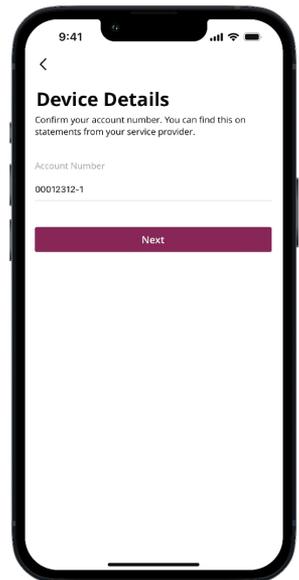
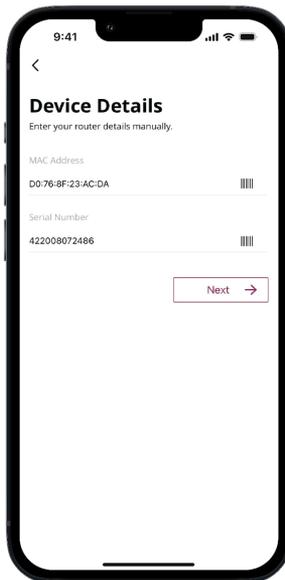
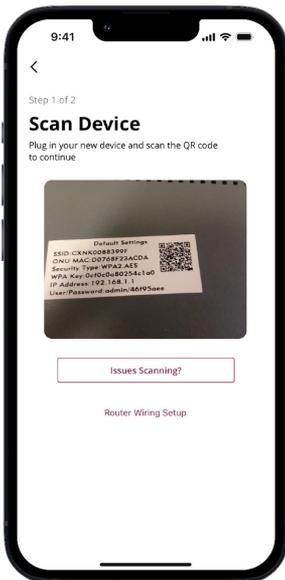
Step 4: Connect Your GigaSpire System

Scan the QR code on your GigaSpire system (side or bottom) using the app's scan icon. No QR code? Enter the MAC address and serial number from the sticker.

Step 5: Confirm Your Account Number

After you select "Ok", you will be asked to confirm your account number. You can find your account number on an ITC statement.

ITC Account #:

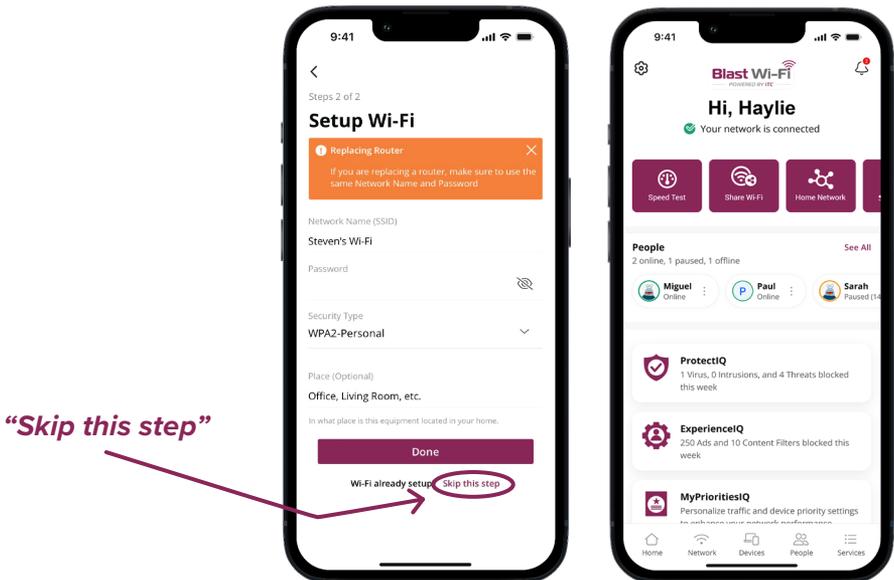


Step 6: Personalize Your Network

If you are setting up your home network for the first time, you will need to set your Wi-Fi name (SSID) and password. If the Wi-Fi is already configured, this step may not display. If your Wi-Fi is already set-up and working, select **“Skip this step”** (see below). Once the network has been detected, enter the existing Wi-Fi password for your network.

Step 7: Explore Features

Once connected, you can manage devices and network usage, enable ProtectIQ® for security, set MyPriorities Modes (Gamer, Work, Entertainment), create profiles and avatars for family members, run speed tests, and set parental controls.



Main Dashboard

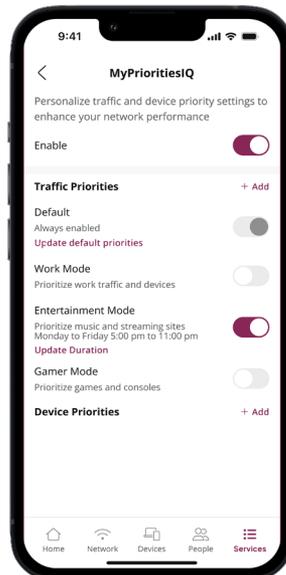
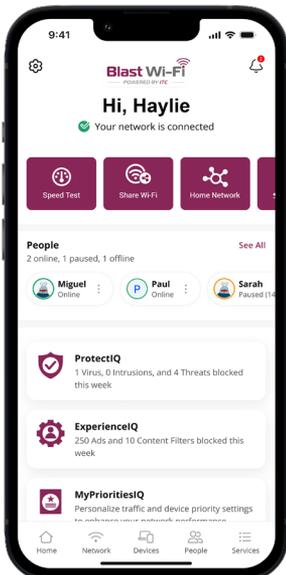
Scrollable Quick Links and Tiles

Tired of digging through menus to manage your Wi-Fi? Scrollable Quick Links give you access to everything you need—speed test, parental controls, device list, and bill payments—right on the main dashboard. Just swipe and tap to take control.

MyPrioritiesIQ® Modes

Your Wi-Fi should know what's important. With MyPrioritiesIQ®, toggle “Gamer Mode” for lag-free battles, “Work Mode” for flawless Zoom calls, or “Entertainment Mode” for buffer-free streaming. It's like Wi-Fi that reads your mind.

» *Why it's important: Enjoy a connection that adapts to your family's needs—whether for work, leisure, or relaxation.*



ProtectIQ®: A Safe Digital Home

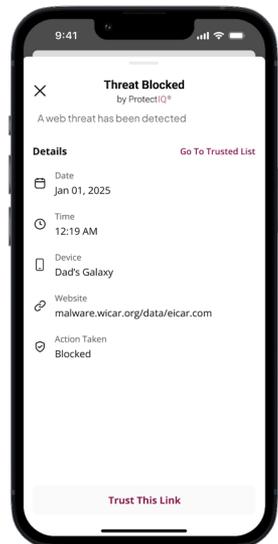
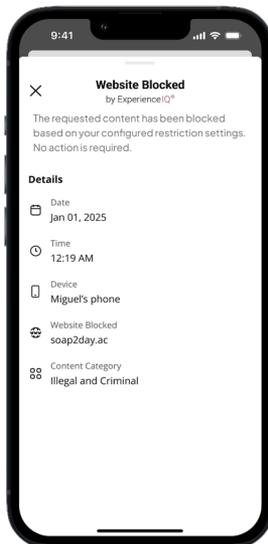
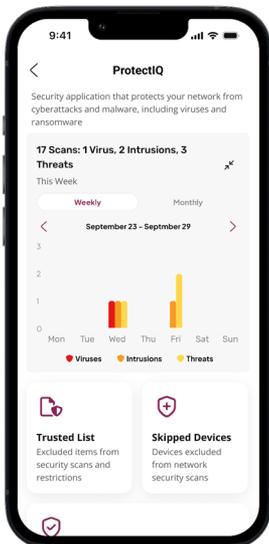
The Internet can be a wild place, but ProtectIQ® keeps the bad stuff out. This built-in security blocks viruses, malware, and sketchy web threats, so your family's devices stay safe. If threats are detected, tap the expand arrows to view threats stopped in real time.

ExperiencIQ®: Easy Content Control

ExperiencIQ® lets you set content restrictions by age or category (goodbye violent games and online gambling), block specific apps or websites, and pause Wi-Fi for bedtime or homework. Safe Search and YouTube restrictions keep searches appropriate and ad-free too.

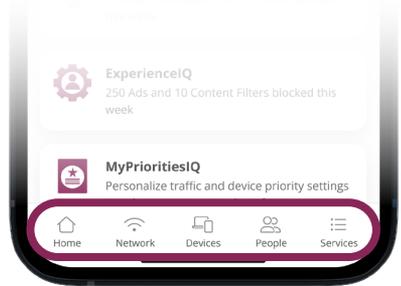
Real-Time Alerts: Stay Ahead of Trouble

No more guessing why your Wi-Fi's acting up. Real-time alerts ping you if there's a slowdown, and the app's bandwidth tests show your network's performance. Keep everyone—gamers, streamers, and work pros—connected without a hitch.



Bottom Tool Bar

The Bottom Tool Bar in the Blast Wi-Fi app is your quick-access navigation strip that appears on every screen. It provides one-tap access to core features for managing your home network.



Home

Quickly return to your main dashboard to check real-time network status, view alerts, and access essential shortcuts.

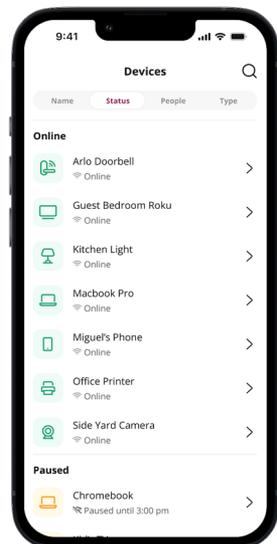
Network

Take full control of your Wi-Fi with intuitive tools to manage networks, update your SSID, monitor connected gateways, and adjust settings.

Devices

Stay in control of every device connected to your network with powerful management tools:

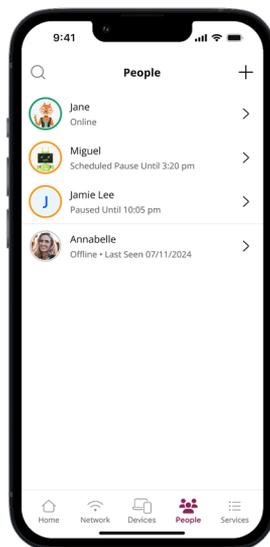
- » **View and Organize:** See all connected devices at a glance. Rename them for easy identification and assign categories for better organization.
- » **Monitor Usage:** Track data consumption with clear graphs showing usage over time. Dive into detailed connection info for each device.
- » **Manage Access:** Toggle Internet access on or off instantly for any device. Perfect for managing screen time or troubleshooting.



People

Puts you in charge of who's online and makes managing your household simple. Feel confident knowing exactly who's using your Wi-Fi:

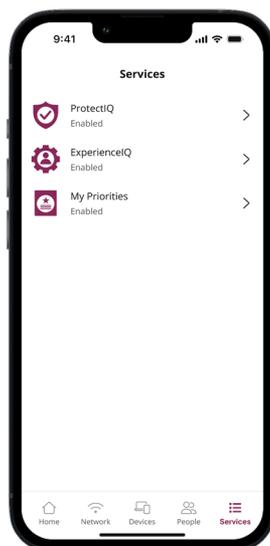
- » **Personalized Profiles:** Create profiles for each family member and assign their devices for easy organization.
- » **Smart Parental Controls:** Pause Internet access instantly or set content filters to keep browsing safe and age-appropriate.
- » **See Who's Connected:** From Annabelle's tablet to Miguel's Smart TV, view every device on your network—no surprises.



Services

Unlock powerful features to make your Wi-Fi smarter and safer:

- » **Customize Your Experience:** Want to level up your Wi-Fi? Head to the Services tab to enable or disable apps like ProtectIQ® (network security), ExperienceIQ® (parental controls), and MyPrioritiesIQ® (real-time traffic optimization).
- » **Easy Setup:** Simply follow the on-screen prompts to turn features on or off. Check with ITC for available services—it's all about making your Wi-Fi work for you.





Key Features

What's New

Scrollable Quick Links

Swipe to access your favorite features—bandwidth tests, parental controls, and more—directly from the dashboard.

Fun Avatars and Device Recognition

Personalize profiles and spot strangers on your network in a snap.

MyPriorities[®] Modes

Choose “Gamer”, “Work”, or “Entertainment” to optimize Wi-Fi based on what you're doing.

Super Easy Setup

Self-installation and startup are so easy you'll wonder why it was ever complicated.

Real-Time Insights

Wi-Fi status, performance stats, and alerts to keep you informed.

Everything You Loved, Only Better

All the old features—guest networks, WPS setup, security tools—are now easier to use and more accessible.

» *Why you'll love it: It's not just an app—it's your Wi-Fi buddy. With the Blast Wi-Fi Powered by ITC app, you stay in control, your connection is secure, and the whole family is happy.*



Key Features

Your Smart Control Center

Speed Test

With the Blast Wi-Fi app, you can perform a speed test directly from your dashboard—no tech degree required. Swipe, tap, and you're done! Instant performance stats.

Share Your Wi-Fi

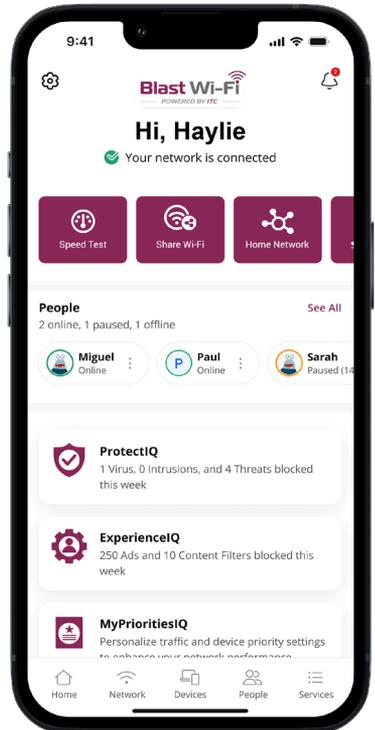
With the Blast Wi-Fi app, you can share your network in seconds—no sticky notes, no need to spell out your password. Tap and share instantly!

Home Network

Your personal command center, Blast Wi-Fi Powered by ITC, gives you instant visibility on every connected device and the ability to add new ones in just a few clicks.

Reset Your Router

With Blast Wi-Fi, you're in control. Instantly reboot your Wi-Fi system right from the app—no waiting, no calls. Fix connectivity issues in seconds and keep your home running smoothly.



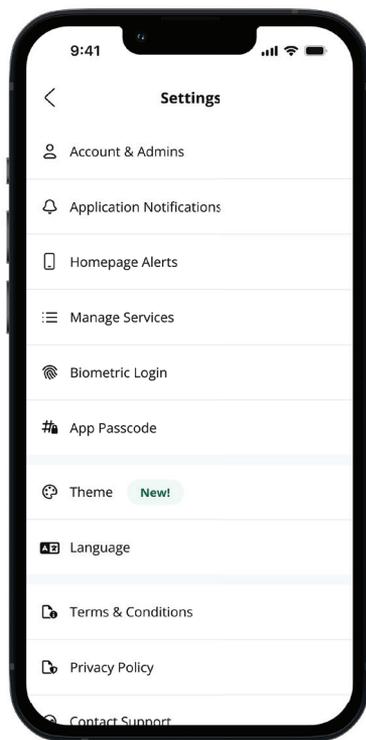
Settings

A world of personalization awaits you by tapping the “Gear” icon.

- » **Personalize Preferences:** Adjust app settings to match your needs.
- » **Manage Notifications:** Choose what alerts you receive and how you stay informed.
- » **Update Account Details:** Easily edit your profile, change passwords, and keep your information up to date.

Fine-tune your Blast Wi-Fi experience with complete control:

- » **Account and Admins:** This will allow you to update the name displayed in your app and your login password.
- » **Language:** Choose your preferred language.
- » **Alerts:** To receive notifications from the app, leave this in the ON position.
- » **Set Password:** You can set a PIN instead of a password to log in to the app.
- » **Contact Support:** Provides quick access to technical support contact information.
- » **Terms and Conditions:** Provides the terms and conditions you agree to by using the app.
- » **Privacy Policy:** Provides the app’s privacy policy.
- » **About:** Provides a summary of what the app does.
- » **Log Out:** Allows you to log out of the app.



Performing a Speed Test

You can test your bandwidth speed and latency using the Blast Wi-Fi app. Begin by navigating to Quick Links in the Blast Wi-Fi app and tapping into “Speed Test”. Then tap “Run Test” to start the bandwidth test.

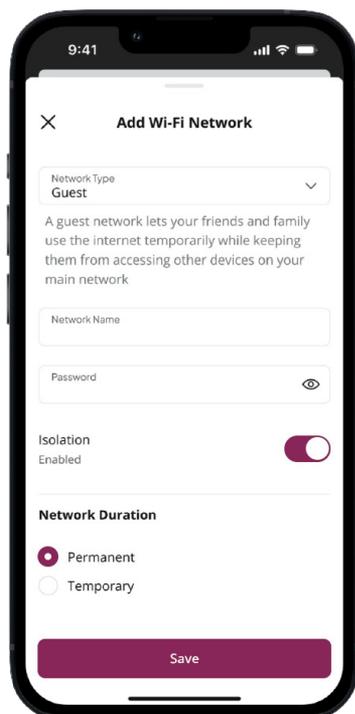
How it Works

The test will assess the speed of your network connection. First, it measures the speed and quality between your main system and the Internet. If you have a mesh unit, the test will also evaluate the connection between your mesh unit and the main system, providing a complete overview of your network’s performance.

Guest Network

Set up a secure Guest Network—keep your main connection private and give friends and family easy access in seconds.

1. Start by opening the Blast Wi-Fi app and tapping “Network” in the bottom toolbar.
2. Click “Add Network”.
3. Customize your Guest Network by setting a unique name and password, then choose how long it stays active.
4. Tap “Save”.
5. To share, click the “Share Wi-Fi” tile on the home page.
6. Select the network and click “Share”. For additional sharing options, click “Share” or use the QR code already displayed.
7. When your Guest Network expires, you’ll receive a confirmation. From there, you can either delete the network or set up a new guest network.





Extending Your Network

Adding an Indoor or Outdoor Extender

Extending your network coverage with the Blast Wi-Fi app is a simple process, whether you want to improve your indoor or outdoor connectivity. Here's a step-by-step guide to adding range extenders efficiently:

1. Open your Blast Wi-Fi app.
2. Tap “Network”.
3. Tap “Add New System”.
4. Scan the QR code on the back of your system to sign in.
5. Follow the setup instructions.

By following these simple instructions, you can improve your network performance and enjoy seamless connectivity indoors and outdoors with the Blast Wi-Fi app. With Blast Wi-Fi Powered by ITC, your Wi-Fi isn't just fast—it's smart, secure, and designed for your family. From lag-free gaming to kid-friendly browsing, this app solves the problems legacy providers ignore. Download it, set it up, and enjoy a Wi-Fi experience that feels just like home.

Need Help? We're Here For You.

Questions? We have the answers. You can access support directly in the app, or by contacting ITC at **1.800.417.8667**. You can also visit **www.itc-web.com** for help or to discover other ways Blast Wi-Fi can improve your Wi-Fi network.

You deserve a Wi-Fi experience that works—let's make it happen!

App Login Information

Username: _____

Password: _____

A pdf of this guide can be found on our website.



