

These instructions are for remote number **SRC-350A** used with the Nextlevel box.

Your remote control needs to be programmed to operate properly. It needs to be told how to run your television, which 'stream' it should change the channels for, and which gateway (yours—not your neighbors) it is supposed to control.

1. Does the remote turn on/off the TV and control volume?

If YES, proceed to next question.

If NO, program remote using this procedure:

- a. Manually turn on your TV.
- b. In this order, press and hold the Select button and then the Mute button. Hold both buttons down together until the LED button lights up. Release both buttons when the LED lights.
- c. Press and release Up Arrow repeatedly. Each time you press the Up Arrow, a new code is tried. When the TV turns off, the correct code has been found. Then press Select to save code.

Note: Don't press the Up Arrow too fast or you will save the wrong code.

2. Can you change channels or see the guide?

If YES, proceed to next question.

If NO, the remote needs to be programmed to control the correct stream.

- a. In this order, press and hold the Select button and then the Mute button. Hold both buttons down together until the LED button lights up. Release both buttons when the LED lights.
- b. Press and release the A key. The LED button should be lit.
- c. Enter number for the stream:
 - 0 for infrared Stream 1 (Only use if the remote will always be used in the same room as the box.)
 - 1 for UHF Stream 1 (Channel 4)
 - 2 for UHF Stream 2 (Channel 7)
 - 3 for UHF Stream 3 (Channel 13)
- d. The LED light will blink three times and go out.

3. If you still can't change channels or see the guide, the remote must be programmed to the correct black box.

- a. In this order, press and hold the Select button and then the Mute button. Hold both buttons down together until the LED button lights up. Release both buttons when the LED lights.
- b. Press and release the B key. The LED button should be lit.
- c. Enter the three digit Gateway ID code. (1 + last two digits of your phone number).
- d. The LED light will blink three times and go out.

4. If you are still having problems with your remote, please contact ITC at 1-800-417-8667.